

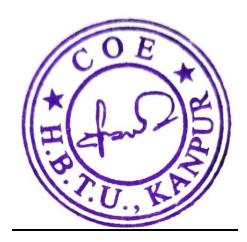
2.5.2 Average percentage of student complaints/grievances about evaluation against total number appeared in the examinations during the last five years

2.5.2.1: Number of complaints/grievances about evaluation year-wise during the last five years

| Year                               | 2021-2022 | 2020-21 | 2019-2020 | 2018-19 | 2017-18 |
|------------------------------------|-----------|---------|-----------|---------|---------|
| Number                             | 8         | 6       | 4         | 1       | 4       |
| Total No of<br>Student<br>appeared | 2998      | 2651    | 2370      | 2096    | 1576    |
| Percentage per<br>year             | 0.26      | 0.2     | 0.16      | 0.04    | 0.25    |

Formula:

Average percentage =  $\frac{\sum Percentage per year}{5} = 0.182$ 



**Additional Information** 

https://erp.hbtu.co.in/slogin.aspx

http://hbtu.ac.in/naac/criteria2/2.5.2student-complain-grievances.pdf